

MINUTES of a meeting of the CABINET held in the Board Room, Council Offices, Coalville on
TUESDAY, 3 MARCH 2020

Present: Councillor R Blunt (Chairman)

Councillors R Ashman, R D Bayliss, T Gillard, N J Rushton and A C Woodman

In Attendance: Councillors D Everitt, C A Sewell and S Sheahan

Officers: Mr A Barton, Mr J Arnold, Mrs T Bingham, Mrs B Smith, Miss E Warhurst and
Mrs C Hammond

96. APOLOGIES FOR ABSENCE

There were no apologies for absence.

97. DECLARATION OF INTERESTS

There were no interests declared.

98. PUBLIC QUESTION AND ANSWER SESSION

There were no questions received.

99. MINUTES

Consideration was given to the minutes of the meetings held on 4 February 2020 and 18 February 2020.

It was moved by Councillor R Blunt, seconded by Councillor N J Rushton and

RESOLVED THAT:

The minutes of the meetings held on 4 February 2020 and 18 February 2020 be confirmed as a correct record and signed by the Chairman.

Reason for decision: To comply with the Constitution

100. REVIEW OF DISCRETIONARY RATE RELIEF POLICY AND GUIDELINES

The Corporate Portfolio Holder presented the report to Members.

He advised Cabinet that the policy provided relief for predominantly charitable organisations and that the existing policy had not been reviewed for six years. He noted that there were a number of minor changes and enhancements to the new policy, of which the biggest enhancement was the new criteria list. He highlighted that should the policy be approved it would be applied from April 2021, which would allow a twelve month notice period for organisations that currently awarded relief to reapply.

In response to comments from Councillor R Blunt, the Head of Finance advised that there would be no change to the categories or awards given except for one category where the relief is enhanced. She informed Cabinet that the authority would be writing out to all organisations that would be affected along with a new application form, which had been simplified.

Chairman's initials

Following a request from Councillor R Blunt, Councillor N J Rushton advised that, along with the Head of Finance, he would monitor the implementation period and report back any issues.

It was moved by Councillor N J Rushton, seconded by Councillor R Ashman and

RESOLVED THAT

The draft policy be approved.

Reason for decision: Cabinet approval of the policy required.

101. REPAIRS AND MAINTENANCE POLICY

The Housing and Customer Services Portfolio Holder presented the report to Members.

He began by recognising the recent awards ceremony that he had attended, where the housing repairs team had finished in the top 4 in one of the categories. He congratulated the team on the recognition.

He advised that the current policy had been adopted in 2013 and that the latest review would ensure that the policy would now be relevant to the repair activity; and the standards reflected the tenants changing expectations. He highlighted the changes to the priority groupings, following consultation with the Landlords Services Working Group, and the responsibilities of both the landlord and tenants.

Councillor T Gillard advised that he had been asked to pass on the thanks of a resident in Thringstone, to the repairs team, following a very swift response and high standard of customer service they had received after reporting an issue with taps in their home.

Following a request from Councillor R Blunt, Councillor R D Bayliss advised that he would monitor the implementation of the new policy and keep Cabinet colleagues informed of any issues.

It was moved by Councillor R D Bayliss, seconded by Councillor T Gillard and

RESOLVED THAT

The revised Housing Repairs and Maintenance Policy v4 be adopted.

Reason for decision: To adopt the policy as a framework for the Housing Repair and Maintenance Team.

102. EXCLUSION OF PRESS AND PUBLIC

RESOLVED THAT:

In pursuance of Section 100A(4) of the Local Government Act 1972, the press and public be excluded from the remainder of the meeting on the grounds that the business to be transacted involves the likely disclosure of exempt information as defined in Paragraph 3 of Part 1 of Schedule 12A to the Act and that the public interest in maintaining this exemption outweighs the public interest in disclosing the information.

Reason for decision: To enable the consideration of exempt information.

Chairman's initials

103. PROCUREMENT UPDATE ON TELEPHONY PROJECT

The Housing and Customer Services Portfolio Holder presented the report to Members.

He highlighted the background of the report to Members and updated them on the current position.

It was moved by Councillor R D Bayliss, seconded by Councillor N J Rushton and

RESOLVED THAT

1. Authority be delegated to the Strategic Director of Housing and Customer Services in consultation with the Corporate Portfolio Holder to procure and award a replacement telephony and contact centre platform over 5 years, with authority to extend for a further 2 years;
2. The allocation of funds, as detailed in the report from the General Fund unallocated reserves, to fund the additional capital amount and year 1 revenue costs of the contract, as detailed in the report, be approved.

Reason for decision: To revise the delegation level to enable the procurement of a replacement telephony and contact centre platform over a contract term of up to 7 years.

The meeting commenced at 5.00 pm

The Chairman closed the meeting at 5.18 pm

Chairman's initials